

Connecting@Wheaton

Instructions for getting your computer registered on Wheaton's network.

Wheaton College employs a Network Access Control system (NAC) called Campus Manager. Campus Manager secures the network by isolating and authenticating users before they can connect to the production network. It also verifies that computers meet minimum hardware and software requirements.

Connecting to the Network

1. Setup, plug-in, and turn on your computer
2. Launch your web browser.
3. You will be presented with the College Networks Acceptable Usage Policy (AUP).
4. Click on the link at the bottom to acknowledge and accept the AUP.
5. You'll now be presented with the main Registration page. Select the Students link to register your computer. (Students can't use Guest Access).
6. You'll see a page with information about the Bradford Dissolvable Agent (BDA) which will test your computer, detailed registration instructions, and entry boxes for your Wheaton ID, password, and computer type.
7. Fill in the entry boxes and click Download/Verify. Save the BDA to your desktop. Once it is saved, run the BDA.
8. If your computer passes inspection it will be registered on the network and you'll be allowed full network access.

If You Fail Inspection

If your computer does not pass inspection you will be presented with a page detailing the reason(s) it didn't pass and links to information on how to fix the problem(s). Common causes of failure are out-of-date antivirus software or an Operating System that doesn't have the latest patches. When in doubt, run System/Automatic Updates and antivirus updates until there are no more to download. Then re-run the BDA.

Problems/Questions

Contact the Technology Support Center at 508-286-3900 (x3900 from a campus phone).

Additional Information: Software Purchasing and Computer Repairs

Software Purchasing

Please visit: www.wheatoncollege.edu/it_s/quides/software_server.html for more information about site-licensed, downloadable software available at Wheaton. For more information regarding software sales, please visit: www.wheatoncollege.edu/IT_S/support/SWSales.html.

Computer Repairs

Wheaton College provides fee-based computer repair services by our own technicians. For a listing of services and more information please visit: www.wheatoncollege.edu/IT_S/sales/repairs.html. Network configuration and basic repairs will be free of charge from Saturday, August 29, 2009 through Tuesday, September 1, 2009.